



GRAND COMPUTERS CLUB

October 4, 2023

General Meeting

Call to Order



WELCOME!

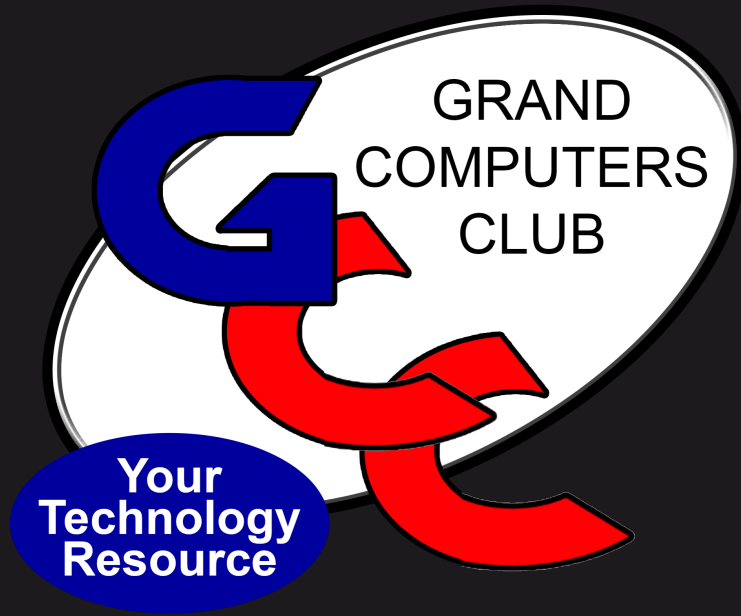
TODAY'S AGENDA:

CLUB & BOARD BUSINESS

FEATURE PRESENTATION:

"The Essentials of Password Security and Management".

Presented by Denise Wassanaar



2023 Executive Board

President – Barbara Vivian

Vice President – Susan Lucas

Treasurer – Debbie Meyer

Secretary – Gaile Brinkman

Education Director – Marie Frasca

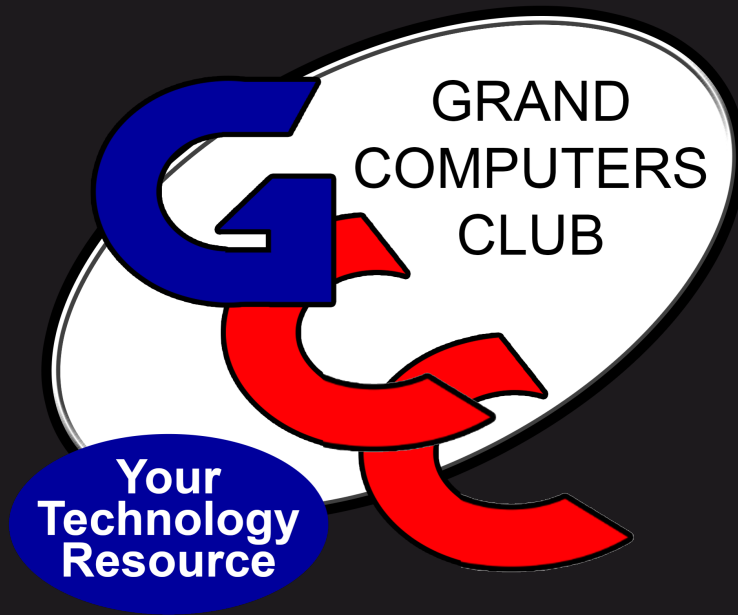
Monitor Director – Steve Etherton

Membership Director – Kathy Cracraft

Technical Director – Tech Gray

Tech Help Director – Clay Stephens

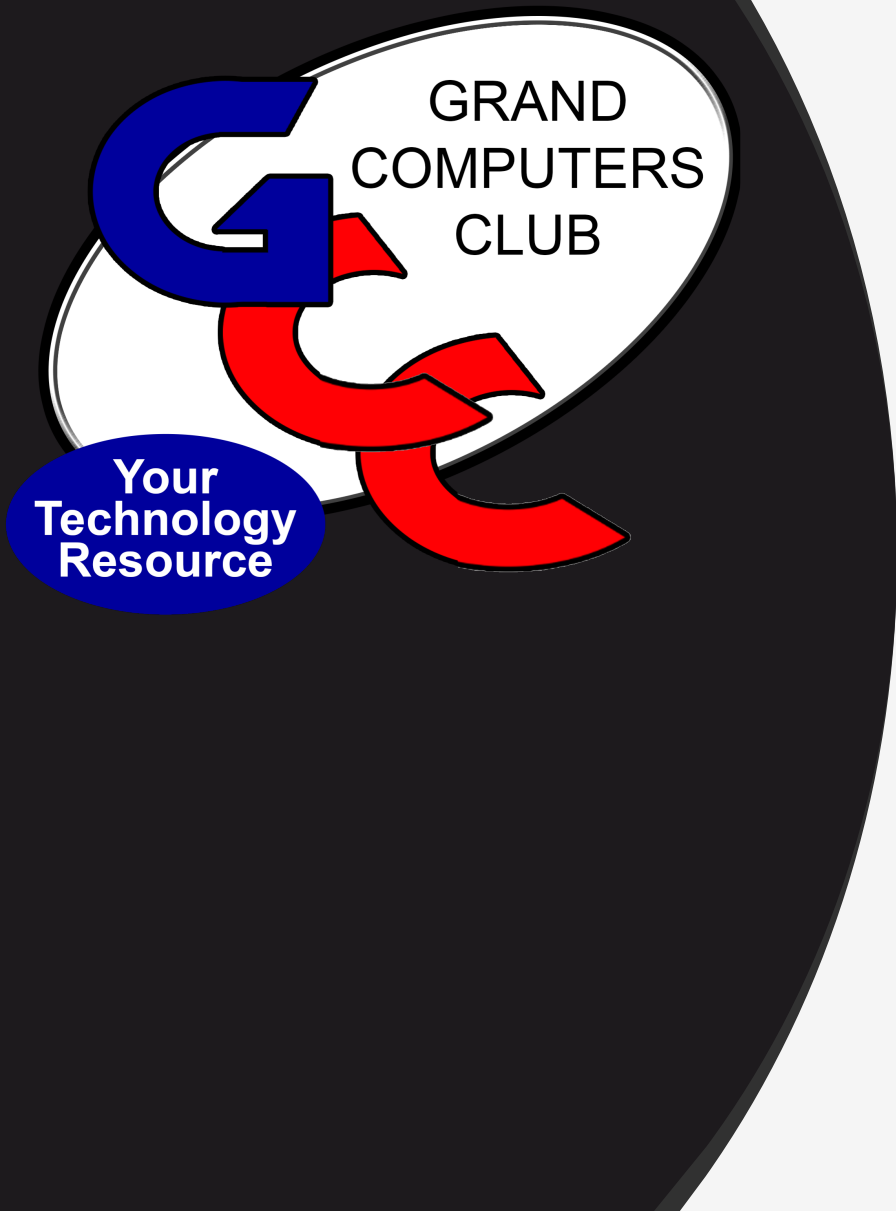
President's Report



New Club Hours

- Saturdays 9:00 - 12:30
- Open Houses with Markets
- **Tech Help NEW Hours**
 - 11:30 - Tech Help Check-in
 - 12:00 - Tech Help begins
 - 2:30 - Check-in closes
 - On-line registration continues

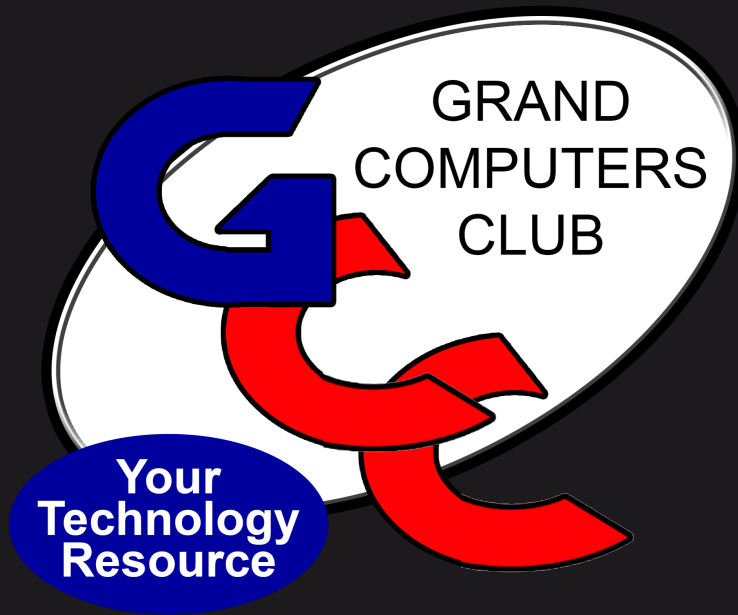
President's Report- Cont'd



SIG Changes - We need your help

- Graphics SIG Leader Rita Skarbek gone
- Genealogy SIG meetings suspended
- Devices SIG - New leader David Weeks

President's Report- Cont'd



Nominating Committee looking for 2024 Candidates

Returning Directors:

Treasurer - Debbie Meyer

Membership - Kathy Cracraft

Education - Marie Frasca

Tech Help - Clay Stephens

Technical - Ted Gray

Open for Nomination:

President

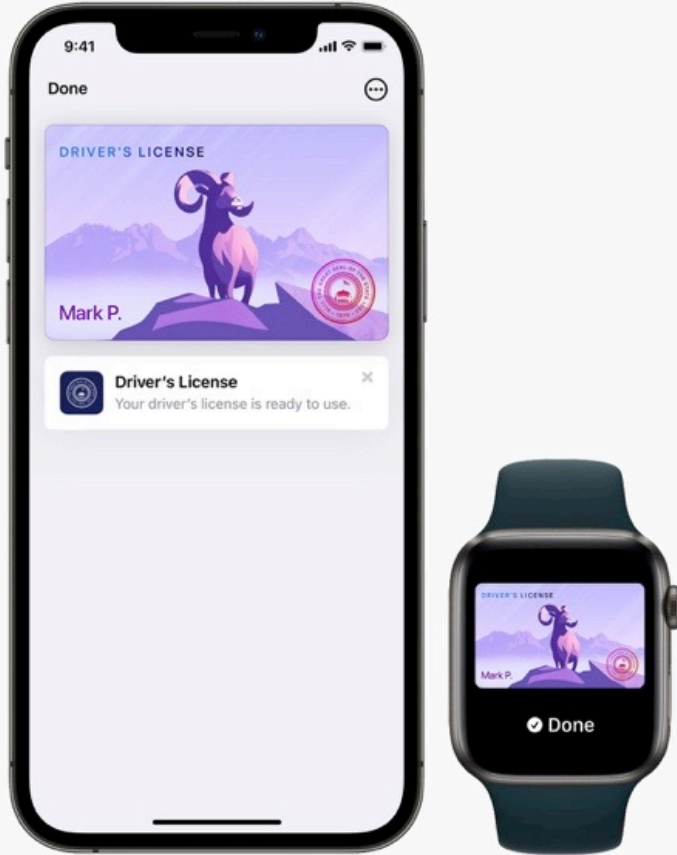
Vice President

Monitor Director

President's Report

Fun Fact – Have you tried it?

Arizona is one of the first states to accept Mobile ID – a voluntary, secure, digitized version of your ADOT driver's license, or ID card carried in an app on your phone



Enrolling in Arizona Mobile ID

Must have a valid & easily readable AZ driver license or id card

Must own a smartphone

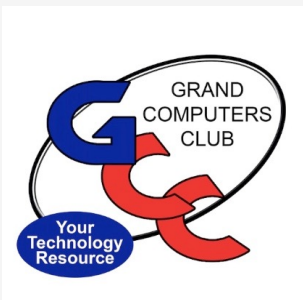
Android 7 or newer, iPhone 6 or newer, iOS 15 and newer

Find the App – Arizona Mobile ID

You will be walked through setup

**Download the
app today!**



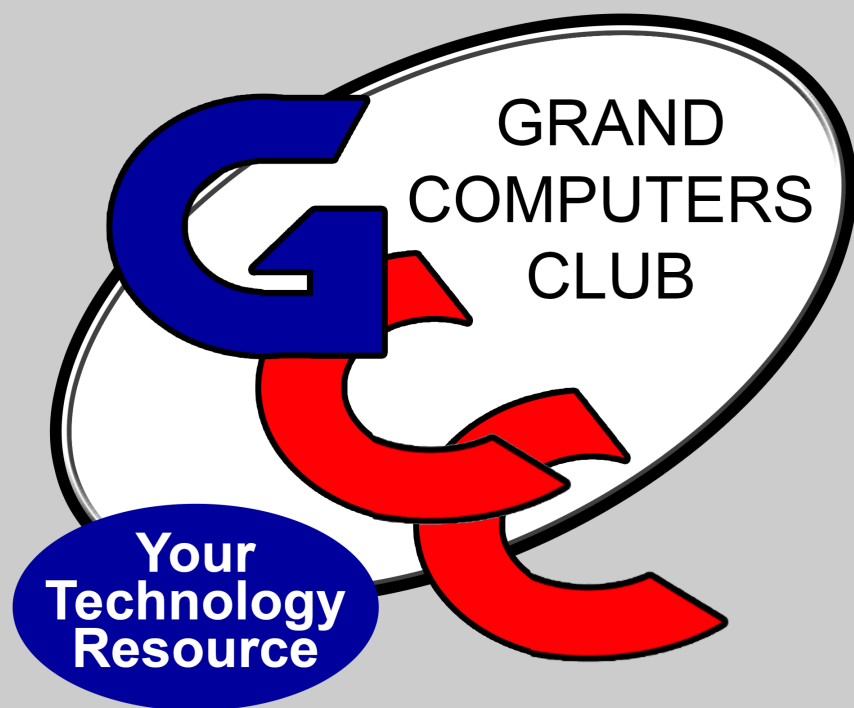


Vice President's Report

Susan Lucas



- **Coffee Chat**- 10/12 – 8:30am - Come for Coffee and Donuts!
Following a quick club news update, we will present
“Mastering Notifications: Streamlining alerts on Tablets,
Phones and Computers (PC/Mac, iPhone/Android)”
Location: Chaparral Center, Apache Room
- **New Member Orientation** -10/20 - 3:30 - 5:00pm
Welcome New Members
Apache room/Chaparral followed by tour of the club.



Treasurer's Report

Debbie Meyer



Grand Computers Club



Income	1/1/2023-9/30/2023
Class Registration	\$10,500.00
Membership Dues	21,360.00
Supplies & Printing	1,240.24
Banquet Guest Meals	140.00
Interest Income	39.10
Equipment Sales	1,964.18
Total Income	\$35,243.52

Grand Computers Club

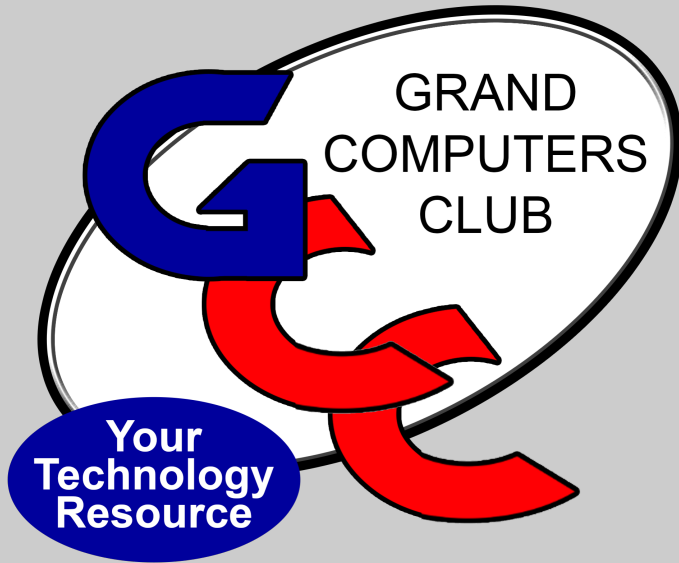


Expenses	1/1/2023-9/30/2023
Advertising	\$2,658.33
Fees & Charges-Bank, Refunds	1,724.44
Small Equipment/Software	3,883.48
Meeting	745.11
Office Supplies	4,462.71
Banquet-Volunteer Dinner	3,761.35
Name Tags	1,482.22
Awards	443.86
Total Expense	\$19,161.50

Grand Computers Club



Account Balances	1/1/2023- 9/30/2023
Checking Account	\$8,335.69
Petty Cash	100.00
Savings Account	
Includes Equipment Reserves	25,000.00
Actual Savings	17,205.77
Total in Accounts	\$50,641.46



Membership Report *Kathy Cracraft*

Active Membership

New Members
June - September = 132

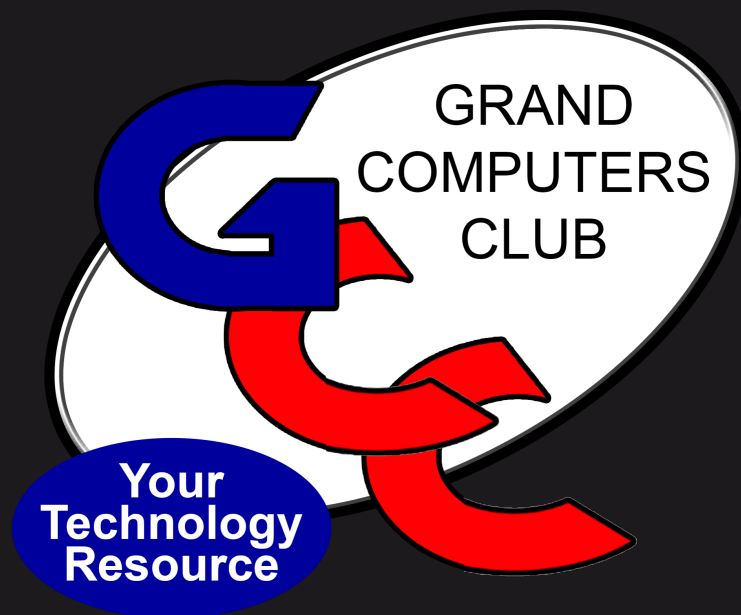
Total Active Members = 1392



Membership Participation Report

June - September

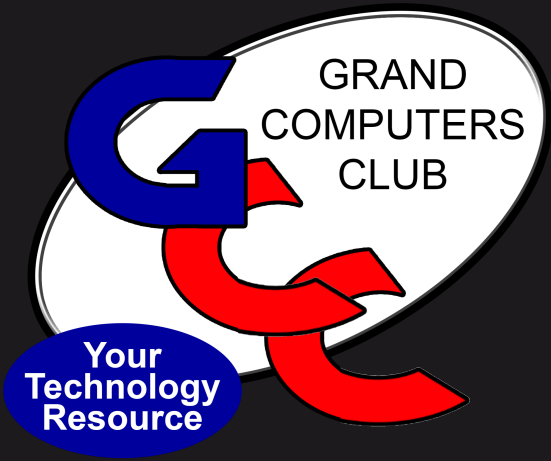
Month	Open Use Room	Tech Help Members	Zoom	Classes	Total
June	171	81	23	0	275
July	144	64	19	0	227
August	155	73	9	0	237
September	167	87	16	73	343



Education Report

Marie Frasca





Fall Classes are in Session!

35 Classes Offered this Session

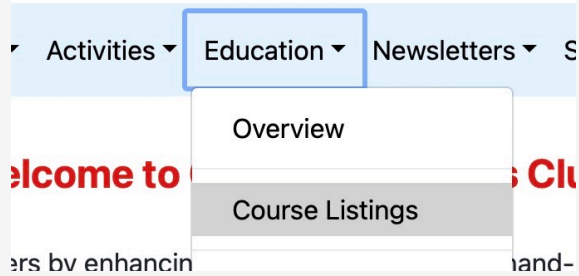
PC = 12

Mac = 3

Other = 20

Where to find what classes are offered?

Grand Computers C



Course Listings

Only BLUE Courses

Home Calendars ▾ Activities ▾ Education ▾ Newsletters ▾ SIGs

Click name of the class to read the class description to find the right class.
Blue=Courses offered this session.
Red=Courses have no instructors or are not offered this session.

PC Courses	Mac Courses	Other Courses
Added E-reader Apps (Nook,Kindle etc)		Google Photos Basic
Adding E-reader Apps to Mobile Devices		Google Sites - Creating
All About Apps for your iPad/ and iPhone		Google Sites - Creating
Android Smartphone Basics (Class 1)		Home Entertainment
Android Smartphone Camera, Photos and App (Class 4)		Home Entertainment

Grand Computers

Home Calendars ▾ Activities ▾ Education ▾ Newsletters ▾

All Fall Class Listings and Descriptions

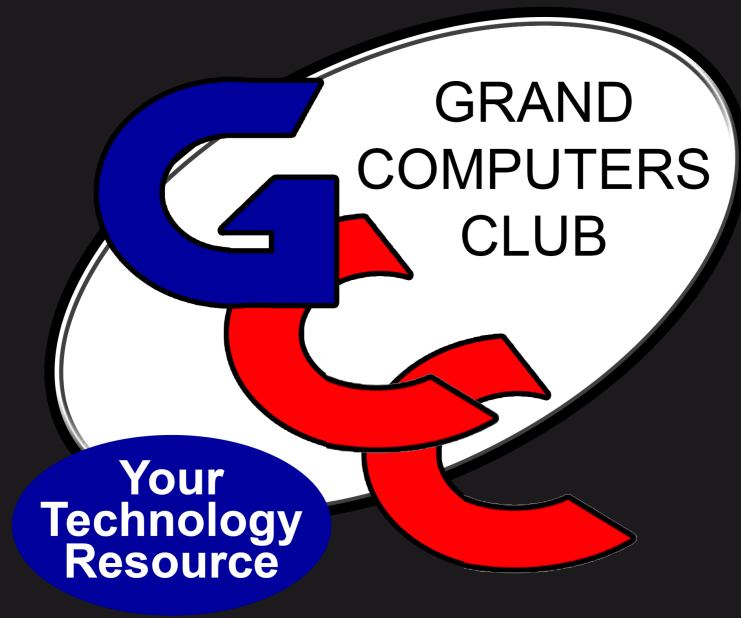
Welcome to Grand Computers

We support our members by enhancing their use of computers, hardware and software.
We offer numerous learning opportunities through special interest classes.
Please explore!

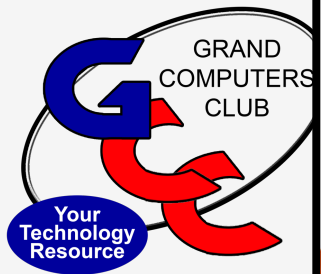
**** Recent Grand Bytes Newsletters ****

CLICK HERE TO RENEW

**** Booklet: 2023 FALL Classes ****



How to Register and Pay - A Quick Review



Grand Computers Club

Login

Home Calendars Activities Education Newsletters SIGs Membership About Us

Overview
Course Listings
Register for Classes

Welcome to Grand Computers Club Website

We support our members by enhancing their computer, hand-held device technology.
We offer numerous learning opportunities through special interest groups, various classes.
Please explore!

** October 2023 Newsletter **

CLICK HERE TO RENEW

** 30+ Day Outlook **

EDUCATION

TECH

Register for Classes

Login

Home Calendars Activities Education Newsletters SIGs Membership About Us

You can register for classes using any computer or device with Internet access.

Classes are two hours per session

First time registering? Need a refresh?

Registering
and Paying
for your
Class

Grand Computers Club

Home Calendars Education Tech Help Reservations Member Resources About Us Membership

Welcome to the Members Only Page!
Find information about your Classes, update your Membership information, reserve space or equipment for Tech Help, review your Volunteer information and find Resources only available to members.

CALENDARS

- All Calendars
- Activity
- 30+ Day Outlook
- Online Classes

EDUCATION

- Overview
- Course Listings
- Register for Classes
- Withdraw from a Class
- Wait List for a Class
- Your Class
- Schedule/Handouts

TECH

- Request Tech
- Helpful Links

RESERVATIONS

- Reserve Equipment
- Flight Simulator

We now use the same Grand CAM number for all members.

To Convert your "Old" CAM Member number to the new format:

Examples:
1234-000 will now be 0012340
1234-001 will now be 0012341

Member ID	<input type="text" value="CAM number"/>
Password	<input type="password" value="Password"/> <input type="checkbox"/> Show password
<div>Log In</div>	
Forgot Password	



Registering
and Paying
for your
Class



Register for Classes

Home Calendars ▾ Education ▾ Tech Help ▾ Reservations ▾ Member Resources ▾ About Us

You can register for classes using any computer or device with Internet access.

Classes are two hours per session

First time registering? Need a refresher?
Education Overview – Click [HERE](#).
OR come to the Computers Club during Tuesday Tech Help sessions from 12:30 PM – 2:30 PM.

- To reserve an **IN-CL**
- To reserve an **ONLIN**

Class Register List - Click

PC Classes	
Basic Beginning Word 2019/ Windows 365	Register Oct 2 (Mon) at 3:30 pm
PowerPoint Microsoft 365 (Windows 10 & 11 –	
Online Oct 23 (Mon), 25 (Wed) at 1:00 pm	
Publisher 365 Microsoft Windows - Online (Prerequisite: Word, Level 1)	
Online Nov 13 (Mon), 15 (Wed) at 1:00 pm	Marie McDermott

Class Enrollment

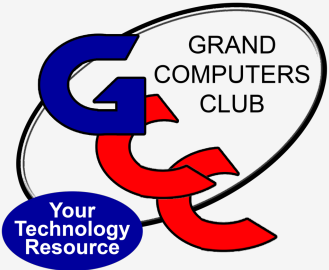
You are enrolled in the following classes

Course	Sessions	Instru
Apple Music / Apple Books / Apple TV	Nov 1W at 10:30 am	Robert Babie
Windows 10 & 11 Mail, Calendar and People (Class 5)	Nov 30Th at 10:30 am	Larry Laurse

You have been enrolled in the class.

[Return to class schedule](#)[Pay for these classes](#)

[Oops. Withdraw me from the class.](#)[View and perform other actions](#)



*Class Full?
Add yourself
to a Waitlist*

Grand Computers Club

Home Calendars **Education** Tech Help Reservations Member Resources About Us

- Overview
- Find i Course Listings
- up for Register for Classes
- Withdraw from a Class
- Wait List for a Class**
- Your Class Schedule/Handouts
- Your Class Invoices
- Your Class Evaluation
- Registration Information

Go to the Members Only Page!

EDUCATION

- Overview
- Course Listings
- Register for Classes
- Withdraw from a Class
- Wait List for a Class
- Your Class Schedule/Handouts
- Your Class Invoices
- Your Class Evaluation
- Registration Information

Waitlist for a Class

GCC Public GCC Memb

Home Calendars **Education** Tech Help Reservations Member Resources About Us Member Profile/Volunteer

To find the class you want - click on the appropriate tab (PC, Mac, 'Other').
Click on the class name. Your request will appear at the top of the page.
Need to remove a request? Click the date the request was made.

Date	Class Title
10/02/2023	Excel Microsoft365 Windows 10&11-Part 3

You have requested these classes (click date to remove class)

PC Courses	Mac Courses	'Other' Courses
Cybersecurity Introduction to Basics		Quicken Revisited
Cybersecurity Windows 11 (OS) Hardening		Windows 10 & 11 Advanced Care & Feeding (Class11)
Excel Microsoft 365 Windows 10 & 11 - Part 1		Windows 10 & 11 Back-up and Restore (Class 9)
Excel Microsoft365 Windows 10&11-Part 2		Windows 10 & 11 Mail, Calendar and People (Class 5)
Excel Microsoft365 Windows 10&11-Part 3		Windows 10 & 11 OneDrive by Microsoft (Class 10)
Genealogy, Legacy Family Tree (Class 1)		Windows 10 &11 Edge Browser (Class 6)
Genealogy, Legacy Family Tree 2		Windows 10 &11 File & Disk Management (Class 8)
Genealogy, Legacy Family Tree 3		Windows 10 &11 Photos App (Class 7)
PC Basic Beginning Computer Skills (Class 1)		Windows 11 Basic (Class 3)
PC Basic Beginning Email Skills (Class 3)		Windows 11 Beginners to Computers (Class 2)

Need more help?

- Pick up the guide at the Club

Available online too!

Come into the Club any day

Our Monitors are trained to help

Come to Tech Help on Tuesdays

Our Tech Team can help

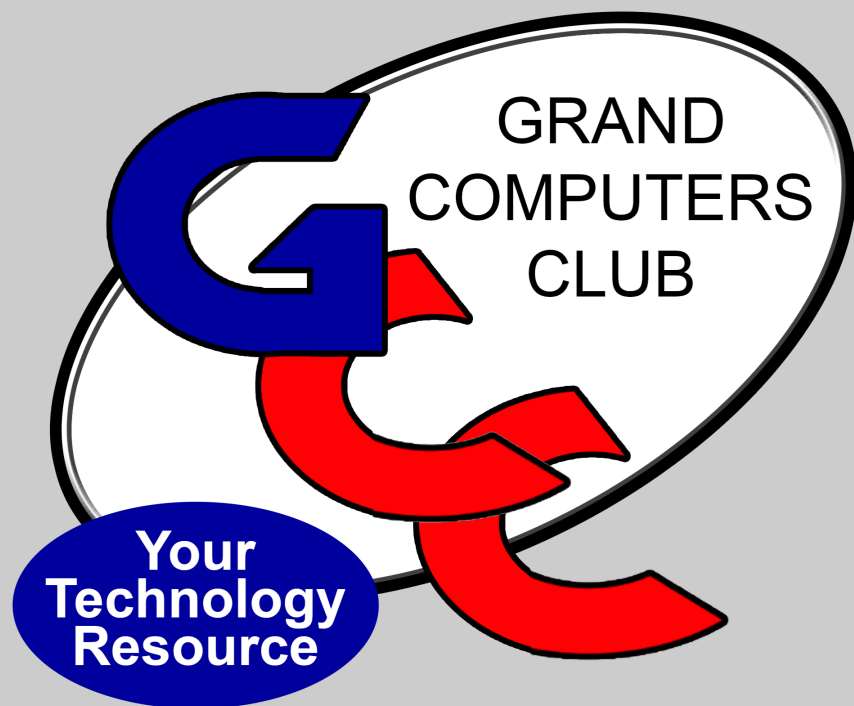
Contact the Education Director at

education@grandcomputers.org



We need YOU!

	Classes Winter 2023	Classes Fall 2023
PC	29	12
MAC	14	3
'OTHER'	48	20
TOTAL	91	35



Monitor Report

Steve Etherton



Monitor Report: May-Sept 2023



(May 1-Sept 30,2023)

	May	June	July	Aug	Sept
Registered monitors:	82	83	76	76	69
Participating monitors:	11	13	9	13	10
New monitors:	0	1	1	0	1
Resigned monitors:	0	0	7	0	7
Open sessions:	22	22	20	23	20
Sessions closed:	1	0	1	0	0
Visitors:	229	171	151	163	149

Thank you to all the monitors that served in the summer month!

Contact Steve Etherton, Monitor Director at
monitor@grandcomputers.org



Monitor Report

Steve Etherton

- **Join in the fun and become a monitor!**
- **Make your own schedule, meet new people, learn something new and help the club!**

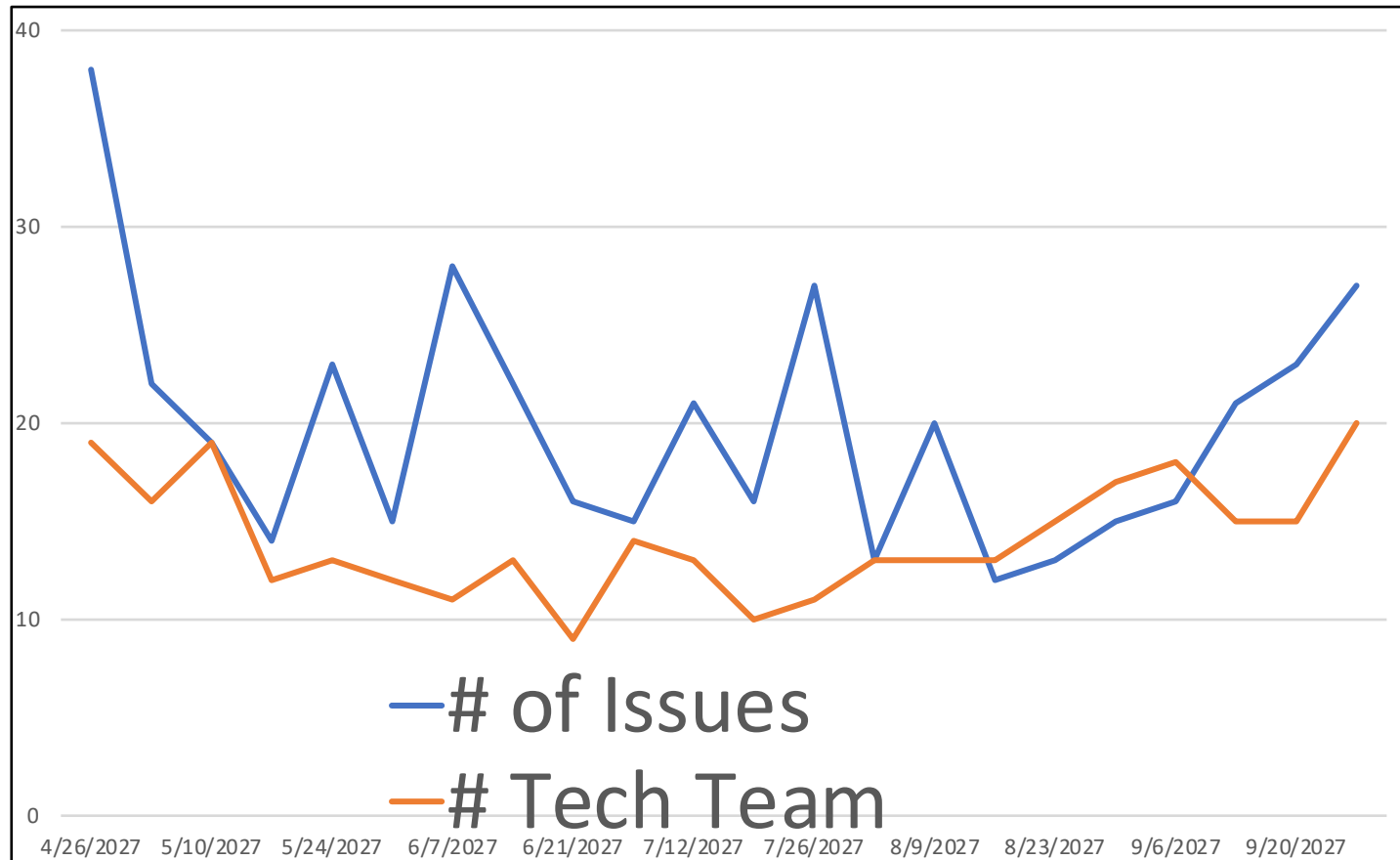




Tech Help Report *Clay Stephens*



Tech Team Participation and Number of Issues April - September



Key Points:

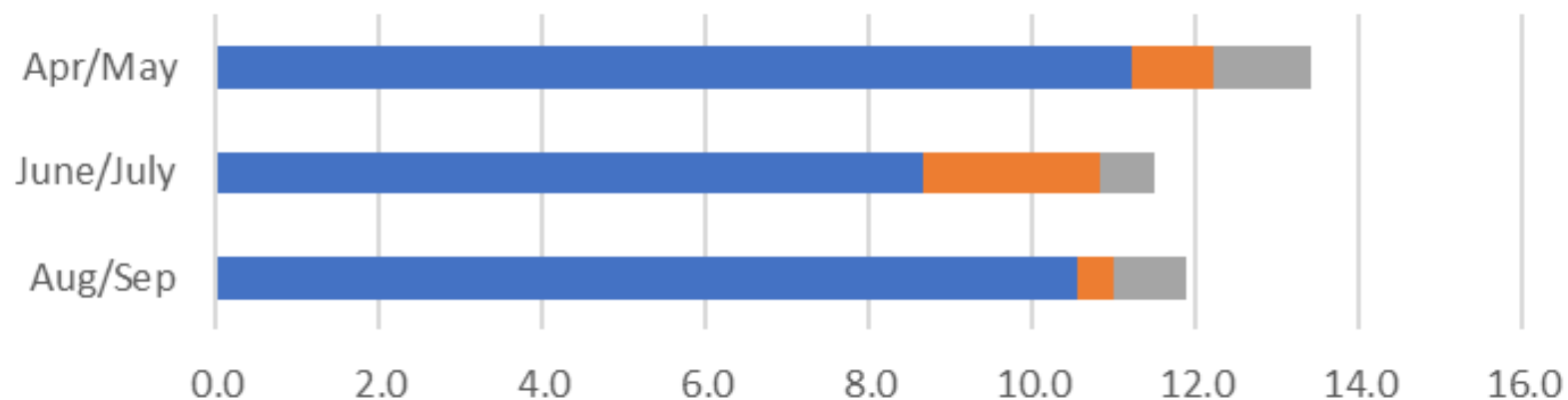
Great Tech Team and Check In Team participation all Summer!

Number of issues per week was between 12 and 38 with an average of 20.

Tech Help Feedback Process and Results

Any time you near 80% satisfaction, you are exceeding expectations!

Quality of Service

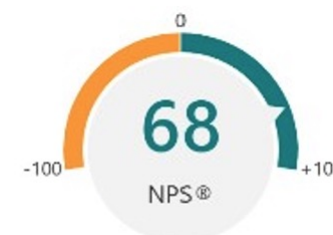


	Aug/Sep	June/July	Apr/May
Promoters	10.6	8.7	11.2
Passives	0.4	2.2	1.0
Detractors	0.9	0.7	1.2

■ Promoters ■ Passives ■ Detractors



Apr/May



June/July



Aug/Sep

Tech Help Focus Areas

1. New Hours of Operation for Tech Help:

- Tech Help Check-in: 11:30 AM — 2:30 PM
- Tech Help session: 12:00 PM – 3:00 PM

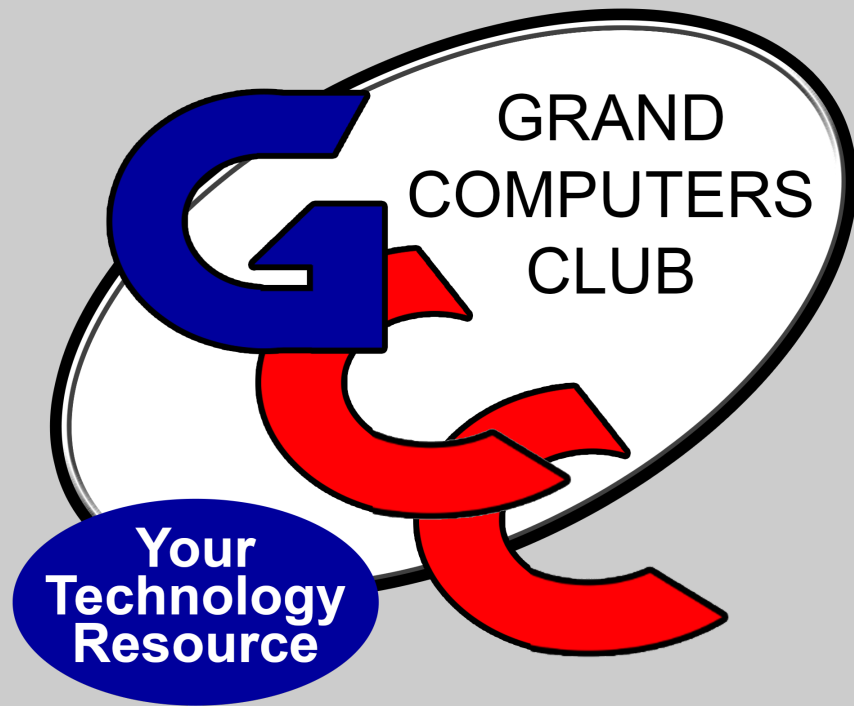
2. Keep the focus on process improvement!

- If you have ideas on how we can improve Tech Help please let us know!

3. Leverage Tech Team Learning (TTL) sessions!

- Keep sharpening the saw!
- Learn from each other and experience!

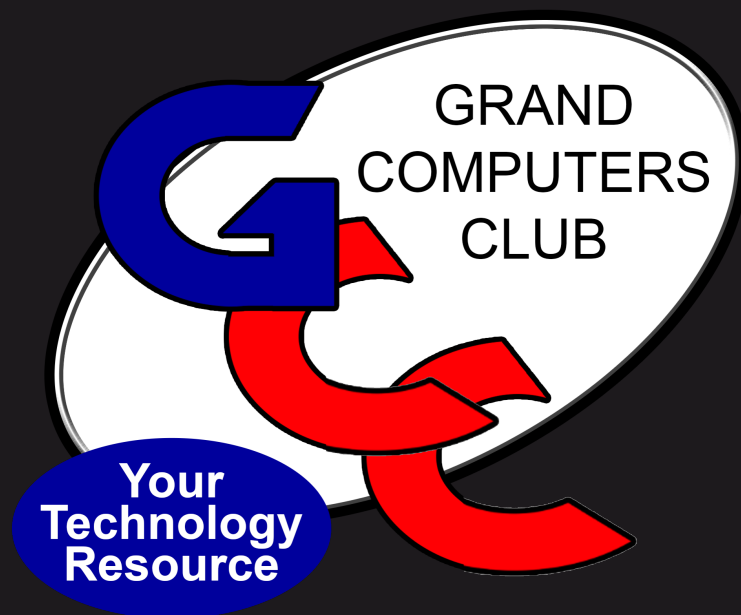
4. We can recycle “old” computers for you, just let us know!



Feature Presentation

"The Essentials of Password Security
and Management".

Presented by Denise Wassanaar



Questions?